



Claire M. Reynolds, RN

RN Paralegal

Claire is a Nurse Paralegal at Ottengewess Law. She has been a registered nurse since 2016, specializing in Medical and Surgical Intensive Care. Claire holds a Bachelor of Science in Nursing and is certified in Trauma Nurse Care, Trauma Care After Resuscitation, and is an Emergency Medical Technician. Claire is also a member of Michigan's Task Force 1 search and rescue team, where she volunteers to provide medical support in major disasters or incidents that exceed the capabilities of local or regional emergency response teams.

At Ottengewess Law, Claire has a pivotal role in leveraging her medical expertise by conducting thorough medical claims and records analyses and collaborating with the Firm's medical-legal team in devising the most effective legal strategies.

Contact Information

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Professional Experience

Ottengewess Law, PLC

Nurse Paralegal

March 2024

Southfield, Michigan

Henry Ford Health

Registered Nurse ICU Float

August 2023 – March 2024

- Undertook assignments between multiple hospitals, adapting quickly to diverse healthcare environments
- Demonstrated a commitment to continued learning by attending a CCRN course and education for new EKOS device
- Adapted to numerous ICU floor protocols/best practices while establishing rapport and collaboration with care teams

Detroit, Michigan

Ascension Providence Rochester

Rochester, Michigan

Registered Nurse MICU/CVICU/SWAT

January 2022 – April 2023

- Trained student nurses and new hires ICU protocols while providing a positive learning environment
- Delivered specialized care to critically ill patients in a 20 bed CV/MICU
- Served as primary rapid response nurse for a 290-bed medical center, responsible for early recognition and intervention in patients exhibiting signs of deterioration
- Conducted frequent rounds on general floor patients, assessing vitals, neurological status, and overall condition to reduce rapid response calls
- Attended Trauma Nurse Core Course sponsored by the hospital

Beaumont Royal Oak

Royal Oak, Michigan

Registered Nurse MICU

June 2019 – January 2022

- Provided expert care to critically ill patients on a busy 20 bed MICU
- Adapted to rapidly changing care protocols while discovering optimal treatment of COVID patients
- Improved Press Ganey Scores by receiving 5/5 scores for good communication, respect, and empathetic listening in patient care

Henry Ford Health

West Bloomfield, Michigan

Registered Nurse Surgical Acute Care

June 2018 – January 2019

- Improved efficiency of patient care by 10% by learning effective communication and establishing care plan for the shift
- Educated patients on health conditions, healthy lifestyle choices, and current treatments decreasing readmission rates
- Coordinated care for up to 6 patients in a high activity setting while maintaining high quality patient centered care by improving multitasking skills and prioritization

Professional Affiliations

- American Association of Critical Care Nurses
 - Michigan Task Force 1

Professional Honors

- Nominated three times for the Daisy Award by patients for providing exceptional

Education

Eastern Michigan University

Bachelor of Science, Nursing – December 2016

Graduated with Honors

Certifications:

Emergency Medical Technician

Medical Specialist – Michigan Task Force

Presentations

Importance of early ambulation in postoperative joint replacement surgeries to decrease the incidence of postoperative complications and reduce postoperative pain.